




OUR VISION

To be the preferred choice throughout the region, consistently recognised and respected for the highest quality land agency, surveying, planning and architectural services and advice relating to:






-  Rural and agricultural property
-  Commercial property
-  Residential property

OUR MISSION



We are a professional business that distils an environment for success, growth and happiness for those that work for it and those for whom it works.

OUR VALUES

1. TO ACT WITH HONOUR AND INTEGRITY

-  **Act honourably**
Never put our own gain above the welfare of your clients, colleagues or others to whom you have a professional responsibility. Always consider the wider interests of society in our judgements.
-  **Act with integrity**
Be trustworthy in all that we do – never deliberately mislead, whether by withholding or distorting information.
-  **Be open and transparent in your dealings**
Share the full facts with our clients, making things as plain and intelligible as possible.
-  **Comply with relevant laws and regulations**
Avoid any action, illegal or litigious, that may bring you, the firm and our profession into disrepute.
-  **Respect confidentiality**
Maintain the confidentiality of our clients' affairs and those of the firm. Never divulge information to others unless it is necessary and seek consent in such circumstances.

2. TO BE APPROACHABLE AND ACCOUNTABLE

-  **Be approachable**
Deal with enquiries in a relaxed, welcoming, totally professional manner. Take a polite interest in people and always seek to place client or colleague at ease.
-  **Be accountable for all your actions**
Take full responsibility for our actions and don't blame others if things go wrong.

 **Always treat others with respect**

Never discriminate against others.

 **Set a good example**

Remember that both your public and private behaviour could affect your own and the reputations of others.

 **Have the courage to make a stand**

Be prepared to act if you suspect a risk to safety or malpractice of any sort.

 **Invest in people**

Trust and empower colleagues and respond to their needs. Offer flexibility where possible and maintain approachability. Identify, encourage and provide progressive training. Reward and praise positive results. Encourage teamwork across the business.

3. TO BE OBJECTIVE

 **Be objective at all times**

Give clear and appropriate advice. Never let sentiments of our own interests cloud our judgement. Take responsibility for our role and be business minded in our approach.

 **Avoid conflicts of interest**

Declare any potential conflicts of interest, personal or professional, to all relevant parties.

 **Know and act within your limitations**

Be aware of the limits of our competence and don't be tempted to work beyond these. Never commit to more than we can deliver.